



# **Flyers Sports Academy**

(Including Flyers Elite Cheerleading)



## **Booking & Membership** **Terms and Conditions**

### **Terms of Membership**

Flyers Sports Academy and Flyers Elite membership runs on a rolling monthly basis. Members must pay an annual membership fee due on the 1st September or upon joining the club. Members must also pay monthly training fees for the sessions that they attend. Please note that sessions are non-transferrable and must be paid for whether or not you attend. The only exception to this is in the case of long-term illness (longer than 6 weeks) that prevents the athlete from participating in the activity. In such cases we will freeze the athletes membership, but ask for advance notice of absence accompanied by medical evidence/doctors note.

The cost of training fee's varies depending on the number and type of sessions you attend, please see our website for up to date training costs. All training fee's are due on the 1st of each month and allow the athlete to train for the month following. Eg. Training fee's paid on 1st of October cover the athlete to train until the end of the October. Training fees are split equally over 11 months from 1st Sept - 1st July and cost the same each month, regardless of the number of sessions in each month. Please note that our annual schedule and term dates are published in September at the start of the Season. Fee's must be paid via direct debit or a stripe subscription.

Members are responsible for making sure that card/bank details are kept up to date, and that money is available on the 1st of the month so that payments clear. From 15th August 2018, failed payments will incur a £5 administration fee. In the event that a payment fails and remains unpaid after the 4th of the month, we will contact members via the email address given at registration. Failure to respond to our correspondence and resolve payment within 7 days will incur a further £5 fee.

Flyers reserves the right to terminate membership of athletes with outstanding or unpaid training, competition, uniform or membership fees.

### **Cancellation**

In order to cancel or terminate your membership, notice must be given by the athlete or parent/guardian by the 10th of the month via our website. Membership will then be terminated at the end of the month and the athlete may continue to train in their usual session until the end of the month. If notice is given after the 10th of the month, the final payment will be due on the 1st of the subsequent month and the athlete can train in their usual session until the end of that month.

Notice must be given via the Membership Termination form on our website. This can be found under the members tab. If for any reason this form does not work, please email [flyers@outlook.com](mailto:flyers@outlook.com) instead.

### **Timetable and Scheduling**

Flyers annual timetable, schedule and term dates are published on our website, [www.flyerssportsacademy.com](http://www.flyerssportsacademy.com) in August/September for the following season (Sept-July). When signing up to a session, we ask that athletes and/or parents familiarise themselves with the term dates. Flyers reserve the right to cancel or move a session. This will usually happen in the event of severe weather, coach illness or problems with the facility. In the event that a session is moved or cancelled, Flyers will notify athletes/parents via the email given upon member registration.

### **Behaviour**

Flyers Sports academy has a zero tolerance approach to unacceptable behaviour. Please see our Code of Conduct for further information about how we expect members and parents to behave. Any unacceptable behaviour will be taken very seriously and we reserve the right to withdraw participation and/or suspend/expel athletes from the club. This is at the discretion of the club manager and/or head coach and no refunds will be given if the athlete or parent are at fault.

### **Flyers Elite Cheerleading and Gymnastics/Trampoline Squad Members**

Please note that the following notes apply to competitive cheerleaders and gymnastics/trampoline squad members.

- Attendance and behaviour/attitude rules apply to squad membership and are detailed in the squad welcome pack. Athletes who do not comply with attendance and behaviour rules may lose their space on the squad.
- In the event that a member loses their space on a squad, training fees will be terminated in accordance with our regular membership termination rules. No refunds will be given for training, competition or uniform costs paid out.
- Membership and/or team placements are reviewed on an annual basis for squad members. Flyers reserves the right to move/withdraw athletes positions in a squad on the basis of ability, attitude, attendance and unpaid fees. We will always do so in the best interest of the team and/or athletes.